

Connections

NOVEMBER 2025

Handy Reminders

- Conveniently pay your bill with eBill and AutoPay.
- Pay your bill by the 20th of the month to avoid late fees and disconnection. Please don't use staples to attach your checks.

Thanksgiving Wishes and Office Closure

Have a safe and enjoyable holiday as you celebrate with your loved ones. Our office will be closed November 27th & 28th so we may celebrate with our families. Our on-call technicians will be available should you experience trouble issues.

Contact Us

100 Runestone Drive / PO Box 336
Hoffman, MN 56339
Phone: 320-986-2013

Office Hours: M-F 8 am to 4:30 pm

Email: rtaoffice@runestone.com

24/7 HelpDesk for Internet
Outages and Technical Support:
320-986-6655
helpdesk@runestone.net

Visit Us: www.runestone.net

Find Us: [!\[\]\(95b425611cbd2b8716a140cf67c81822_img.jpg\)](#) [!\[\]\(98475352b625a273242ad989dd0cabc3_img.jpg\)](#) [!\[\]\(116076dec7d8ea5879a528db6ccb1b4b_img.jpg\)](#)

Runestone
Telecom Association

Thank You to Arvig's Grillin' Crew!

Every year our staff is treated to an amazing meal by Arvig's Grillin' crew. They always go above and beyond with an amazing BBQ feast, and we're so grateful. From the moment we arrive that morning and catch the delicious aroma, we know we are in for something special. As always, their BBQ skills impress us, and we truly appreciate being spoiled by these grill masters! Thank you!





FRS Scholarship Opportunities for High School Seniors

Runestone Telecom is proud to offer scholarship opportunities through the Foundation for Rural Service (FRS), in cooperation with the NTCA-The Rural Broadband Association. These organizations seek to enhance the quality of life in America by increasing awareness of rural issues and strongly supporting the continuing education of rural youth.

Each scholarship applicant must:

- Be sponsored by a current NTCA, The Rural Broadband Association member: Runestone Telecom Association
- Be a graduating high school senior
- Be a U.S. citizen
- Be accepted by an accredited two- or four-year college, university, or vocational-technical school
- Have at least a C grade point average (GPA)
- Express interest in returning to a rural community following graduation
- Have a parent/guardian with at least one Runestone Telecom service

The application must be received by FRS no later than February 14th, 2026. All applications are submitted online, please call our office if you have any questions. 320-986-2013

You can find the application information at www.runestone.net or <https://apply.mykaleidoscope.com/program/FRSScholarships2026>.

How Can WiFi Routers Help Parents Protect Children?

WiFi routers can help parents protect their children by providing features like content filtering, time scheduling, and website blocking. These tools allow parents to manage Internet access, limit exposure to inappropriate content, promote healthy online habits, and more.

While the specific parental control features will vary from router to router, here's a summary of some of the most common ones:

- **Content Filtering** - Routers can filter out specific websites or categories of websites (like adult content, gambling, or violence) to prevent children from accessing inappropriate material.
- **Time Scheduling** - Parents can set specific times for when children can access the Internet, allowing for bedtime curfews or limiting screen time during homework hours.
- **Website Blocking** - Routers allow parents to block specific websites, ensuring children cannot access harmful or unwanted content.
- **User Profiles** - Some routers allow creating profiles for different users, enabling tailored settings for each child.
- **Activity Monitoring** - Advanced routers may provide reports on Internet usage, showing which websites have been visited and for how long.

If you have children in your home but aren't currently using these types of parental controls, you may want to explore the features your router offers. They're typically easy to set up and offer the peace of mind of knowing your children will be shielded from harmful or offensive content.

In addition to taking advantage of these router features, it's also important to employ other strategies to create a safer and more controlled online environment for your children. Make sure you're communicating regularly with them and discussing online safety rules and expectations. To complement the parental control features on your router, use other parental control tools such as the device-specific ones on your child's phone or tablet. Finally, stay informed about online safety and keep up to date on the latest online threats and safety recommendations.



One advanced, fully-featured router with parental control tools is included with our Internet plans. Learn more at www.runestone.net.

Minnesota Crews Capitalize on Mild Autumn Weather



(L to R) Nathan Richards, Brady Combs, Marvin Perkins, and Chris Veldhouse



Installing fiber at a new build house jobsite near Kensington



(L to R) Russ Froemming, Network Operations Manager, 25 years October 9th

Chris Veldhouse, Outside Plant Manager, 25 years November 11th

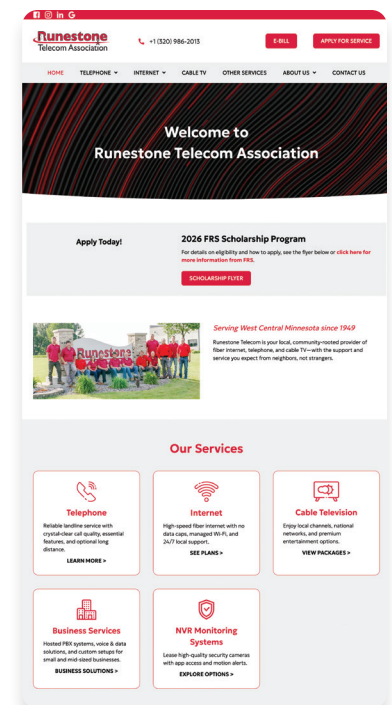
25 Years Strong!

Help us celebrate Chris and Russ, who are each marking 25 years with Runestone Telecom Association! These two bring a wealth of knowledge, are dependable, and fun to work with. We're so thankful for all you've done (and continue to do) for our RTA family.

Thank you for being amazing, Russ & Chris!

Check Out Our Website's New Look

We've refreshed our website at www.runestone.net! While the web address hasn't changed, you'll find a brand-new design that makes it easier to navigate and find the information you need. It's all part of our commitment to provide great service to our neighbors.



Cable Channel Update

Channel 36: MSNBC is now MS Now

Review Us on Google



Please let others know about your experience as a Runestone Telecom customer. Scan this code and leave a review on Google. Thanks!

New Members

Elbow Lake

Krosch, Dean 218-685-2513

Hoffman

Perkins, Marvin

& Abigail 320-986-2960

Simonson, James..... 320-986-2929

Kensington

Hausmann 55 LLC..... 320-965-2004

Lowry

Bartkowitz, Dorothy... 320-283-5058

Wendell

Johnson, Steve..... 218-458-3406

Phillips, Donald 218-458-2503

Wohlers, Connie 218-458-2225

Wheaton

Stueve, Brady

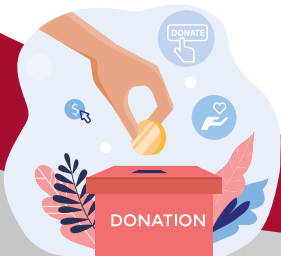
& Amy..... 320-422-1052

Capital Credit Checks

Capital Credit checks will be mailed out to our cooperative members in November, refunding approximately \$2,000,000. We will be refunding the remainder of 2006 and 30% of 2024. **Refund amounts of \$50 and under will be applied to active customer accounts.** Please make sure we have your current mailing address, especially if you use eBill or paperless billing.

Help Us Stop Hunger In Our Community

In October and November, we are collecting non-perishable food items and monetary donations for our local food pantry. Please designate checks to Grant County Food Shelf—drop off in our office or our after hours dropbox. Together we can make a difference!



Veterans Day has a Proud History

On November 11th, 1918, World War I fighting ceased between the Allied nations and Germany when an armistice, or temporary cessation of hostilities, went into effect on the eleventh hour of the eleventh day of the eleventh month. In 1919, President Wilson proclaimed November 11th as the first commemoration of Armistice Day.

The name changed to Veterans Day in 1954, to also honor the American forces who fought in World War II and the Korean War. Veterans Day continues to be observed on November 11th each year.

While Memorial Day is for remembering military personnel who died in the service of our country, Veterans Day honors and thanks all those who served honorably in the military — in wartime or peacetime, now living or deceased. On Veterans Day, we recognize that all those who served, not only those who died, have sacrificed and done their duty.



Survivor Benefit of the Lifeline Program

Survivors of domestic violence, human trafficking, and related crimes can get discounted phone, Internet, or bundled services through the FCC's Lifeline program, due to the implementation of a key provision of the Safe Connections Act (SCA). At the request of a survivor, phone companies must separate phone lines linked to family plans where the abuser is on the account.

For more information on the Survivor Benefit for Lifeline, visit www.lifelinesupport.org/survivor-benefit.